## **DO & CO** The Gourmet Entertainment Company

**Company Presentation** 

DO & CO Aktiengesellschaft January 2023





1 Company Overview

2 Airline Catering

3 International Event Catering

4 Restaurants, Lounges & Hotels



## What makes us different

We draw inspiration direct from our premium restaurants and lounges ...







## What makes us different

... and bring a personal touch to the most prestigious experiences in the world. Delivering restaurant quality regardless of the limitations. Using only the best ingredients with **no additives**, **no flavor enhancers** and **no preservatives.** 











## Our Culinary Platform

Our vertically integrated approach means we constantly innovate upon our global culinary platform.

always prioritizing quality, motivation & innovation





## GOURMET KITCHENS

## BRAND | KNOW HOW | INNOVATION | MOTIVATION | CUSTOMERS

- 74% of group revenue\*
- 33 "gourmet kitchens"
- on 3 continents
- more than 60 airline customers

- 16% of group revenue\*
- international customer portfolio
- worldwide activities
- events in any size

- 10% of group revenue\*
- brand awareness
- set trends
- creative core of the group

### multi-divisional, multi-dimensional business model



## Our Brand Portfolio

Valued by customers with a legacy of quality and tradition.

Our track record has led to us being a preferred partner for premium gourmet entertainment for over 30 years.





World renowned patisserie and confectionery since 1786 Historic purveyor of confectionery to the imperial court of Austria, Demel is a Viennese icon specializing in all things sweet.



#### The quintessential luxury Parisian Épicerie

Hédiard was established as a luxury importer of teas, spices and delicacies from around the world in 1854, growing to become a cultural export of its own with a worldwide following.



Japanese inspired sharing dishes Inspired by the skill, precision and inventiveness of Japanese cuisine, ONYX serves the freshest sashimi, sushi and ceviche from its raw bar, and bold, fiery dishes from the robata grill.



### Premium, market-fresh food to go

Henry provides fresh, quality meals and snacks from around the world, to be eaten on the go, in the office or at home. It emphasizes freshness of ingredients and preparation.



GIACOMO MILANO

Luxurious Milanese Pizza

Time-honoured tradition meets luxurious produce to create nextlevel pizzas that draw on Milan's stylish and sophisticated character.

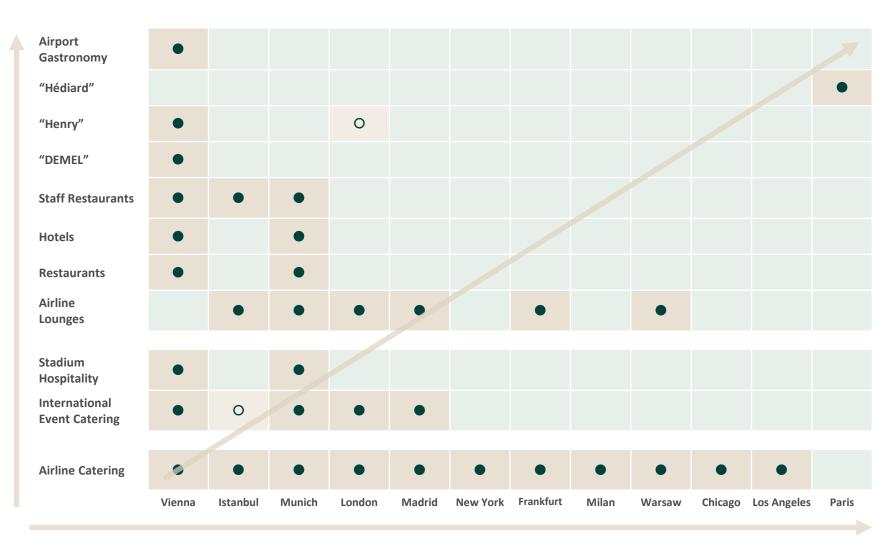


Casual and Mediterranean the Aioli brand embodies southern-European flair and Mediterranean cuisine. Its young, dynamic image and flexible pricing enables the brand to attract a broad audience.



## Diversification

the three dimensions of growth



Current status: • well established; O under development

## Diversification

the Munich expansion since 2013: case study		<b>EXERCISE OF CONTROL O</b>		Allianz () Arena <b>FC Bayern Munich</b> • extension of contract until 2030 • 83 employees		Olympic Park Munich • extension of contract until 2028		<ul> <li>DO &amp; CO Hotel Munich</li> <li>project next to Marienplatz</li> <li>hotel, restaurants, roof top</li> <li>contract until 2030 / 2050</li> </ul>		EURO2020	
	2013	2014	2015	2016	2017	2018	2019	2	020	2021	
<ul> <li>2013</li> <li>37 employees</li> <li>€ 4.5m revenue</li> <li>2022</li> <li>1,000+ employees</li> <li>€ 120m revenue</li> </ul>	DOCCO Airline Catering Munich • 37 employees • € 4.5m sales • no lounges		Emirates Emirates • new client in MUC and DUS • inflight catering • Business Class Lounge		<b>Chai Airways</b> • new client in MUC	cand DUS	Singapore Airlines • new client in MUC a	nd DUS	approx. 2	/IP hospital	natches

1 Company Overview

2 Airline Catering

3 International Event Catering

DOCCO

4 Restaurants, Lounges & Hotels

### **Our mission**

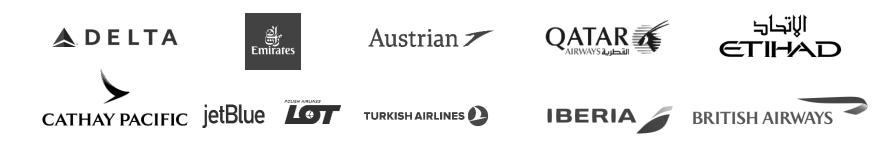
the best restaurant and hospitality customer experience at 39,000 feet

### Highlights Business Year 2021/2022



• new revenue record → best quarter in DO & CO's corporate history

- various wins of significant airline catering customers
- increased footprint in the US



## **Delta Air Lines** in Detroit and Boston

 all menus in Business Class SH/LH + Economy Class LH freshly prepared by DO & CO









## Award Wining Premium Airline Catering

- the best restaurants at 39,000 feet
- Gourmet Entertainment by DO & CO















## **British Airways** in London Heathrow

- World Traveller Economy Class
- freshly prepared DO & CO menus on all British Airways LH flights





### DO & CO Miami

33<sup>rd</sup> gourmet kitchen opening in business year 2023/24

- property of 20,000 m<sup>2</sup> already secured focusing on:
  - airline and event catering
  - logistics centre for events in the Americas regions
- already the sixth US location:
  - New York
  - Detroit
  - Boston
  - Chicago
  - Los Angeles
  - Miami
- participating in various tenders with various customers

## Detroit Boston Chicago New York

MIAMI

6 Stat

Los Angeles



**Customer satisfaction** proven for onboard catering and airline lounges

ALD AIRLING WINNER						
AWARDS	2016	2017	2018	2019	2021	2022
Business Class Onboard Catering	1 Turkish Airlines	1 Turkish Airlines	1 Austrian Airlines	1 Austrian Airlines	1 Turkish Airlines	1 Turkish Airlines
Premium Economy Class Airline Catering				1 Austrian Airlines	1 British Airways	
Business Class Airline Catering	<b>3</b> Turkish Airlines	2 Turkish Airlines				4 Turkish Airlines
FC Airline Lounge Catering	2 Lufthansa	1 Lufthansa	2 Lufthansa		1 Lufthansa	3 Lufthansa
BC Airline Lounge	<ol> <li>Turkish Airlines</li> </ol>	1 Turkish Airlines	1 Turkish Airlines		1 Turkish Airlines	<b>3</b> Turkish Airlines
BC Lounge Lounge Catering	1 Turkish Airlines	1 Turkish Airlines	1 Turkish Airlines			2 Turkish Airlines

1 Company Overview

2 Airline Catering

**3** International Event Catering

4 Restaurants, Lounges & Hotels



### **Our mission**

the world's leading hospitality and gourmet entertainment company

innovative concepts and the best personal service

DOCCO

### **Highlights Business Year 2021/2022**



- business is back high demand in all areas
- especially for big global events
- removed COVID-19 restrictions enables boom for public events (big open airs etc.)



### Formula 1

strong demand for Paddock Club hospitality tickets in almost all countries

- 31<sup>st</sup> Formula 1 season with 22 races in 20 countries
- especially high focus on US and middle east markets
- "money cannot buy" customer experience – developed by Formula 1 and DO & CO





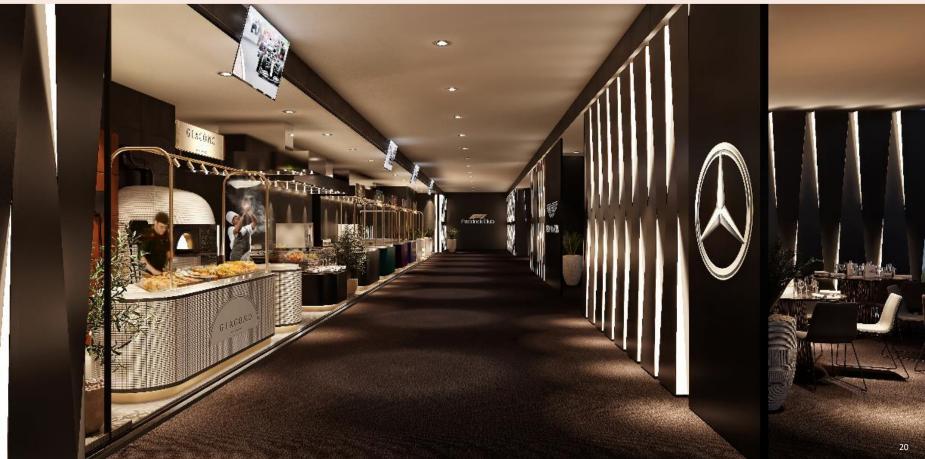




## DO & CO is back for Formula 1 in Miami long term contract signed

- contract for 5 years
- starting 2023
- DO & CO in charge of the full Paddock Club operation:
  - including concept, design, guest experience
  - security, entertainment, etc.







ATP Masters 1000 Madrid one of the most premium tennis events in the world powered by DO & CO

- took place in May 2022
- more than 34,000 guests
- great feedback from guests, sponsors and players











UEFA Champions League Final 2022 – Paris

- 5,000 VIP guests
- only a few weeks preparation time to change from St. Petersburg to Paris
- and on the same weekend as Formula 1 Monaco grand prix
- very positive feedback





## Allianz Arena nine matches including Champions League game against FC Barcelona

- up to 75,000 spectators allowed
- thereof 6,000 VIP's
- DO & CO VIP gourmet entertainment:
  - 106 Skyboxes
  - 8 Eventboxes
  - Business Club
  - Sponsors Lounges
  - Säbener Lounge
- DO & CO public gourmet entertainment:
  - 39 kiosks on two levels
  - 221 point of sales
  - 45,000 beers, 17,000 soft drinks and 20,000 sausages per match





## **Olympic Park in Munich** big open air events (concerts, festivals etc.) are back – no more restrictions

- "The Rolling Stones", "Ed Sheeran" and "Guns n' Roses" with up to 70,000 spectators each
- European Championship with up to 1,470,000 spectators on the occasion of the 50<sup>th</sup> anniversary of the Olympic Park in Munich
- Music Festival "Superbloom" with up to 100,000 spectators





1 Company Overview

2 Airline Catering

3 International Event Catering

4 Restaurants, Lounges & Hotels



### **Our mission**

best tastes from around the world and the region

- market-fresh ingredients
- from the region
- authentic preparation
- personal service
- innovation
- experience
- brand
- our origin!



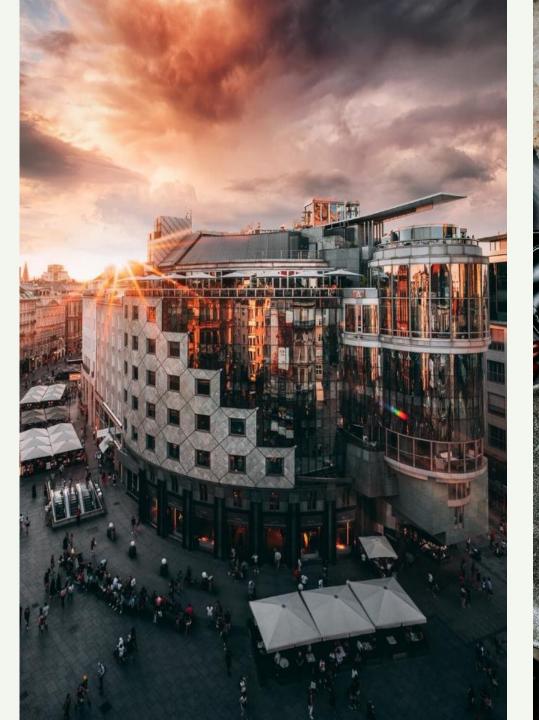


- business is back in all areas
- high utilization in premium restaurants and cafes
- gourmet retail, airport gastronomy and airline lounges back with high demand



## **Our Restaurants** DO & CO Restaurants in Vienna and Munich

incredible tastes of the world delivered through the highest quality ingredients







## **Our Gourmet Shops** Henry

 premium, market fresh ingredients, always handmade





## **Our Prestige Stores** Demel, Hédiard

- Artisan products
- made to perfection





## **Our Hotels** Vienna, Munich

• warm and luxurious boutique hotels





## **Our Lounges** all around the world

award-wining, trend setting
 Premium Lounges & Airport
 Gastronomy



## **Airport Hospitality** Vienna

- contract extension at the Vienna International Airport until 2029 achieved
- already a long-term partnership for more than 10 years
- partnership further strengthened
- new restaurants concepts introduced









# Thank you.

## **Contact details**

**Gottfried Neumeister** 

Co-CEO

gottfried.neumeister@doco.com

Johannes Cerny

Investor Relations / Group Controlling

johannes.cerny@doco.com

Özge Aydemir

**Investor Relations** 

investor.relations@doco.com



DO & CO Aktiengesellschaft January 2023